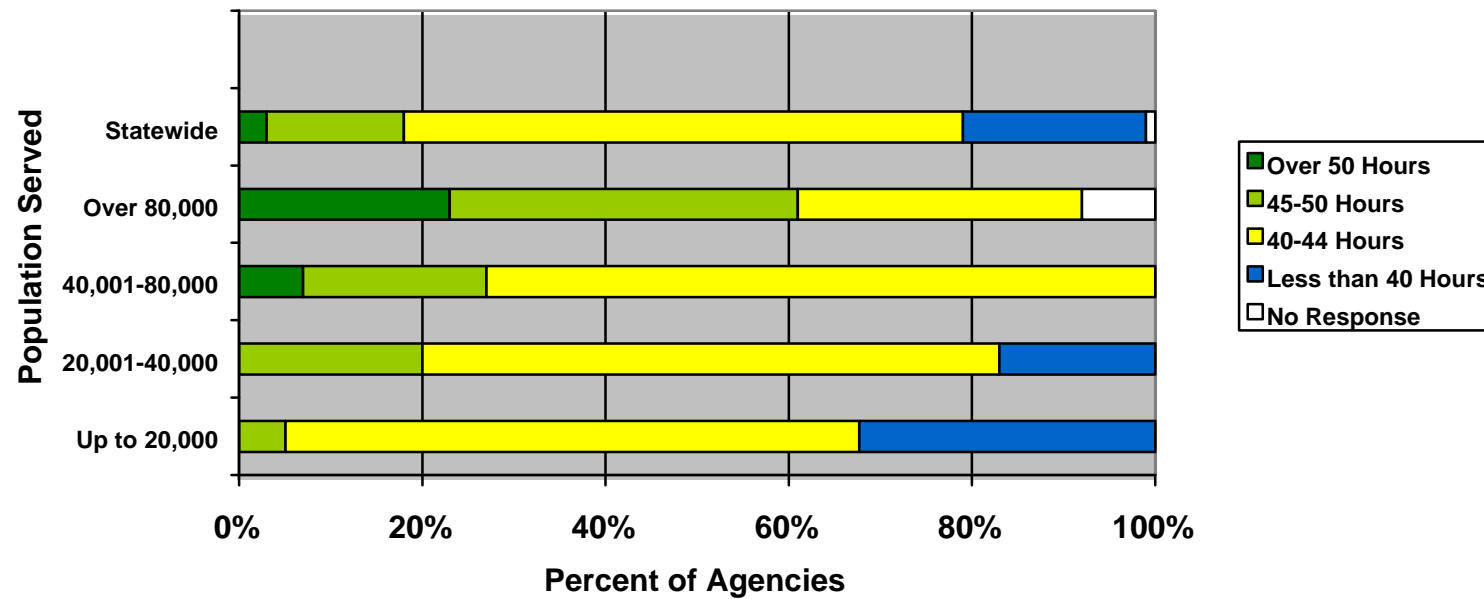


## CHAPTER 1

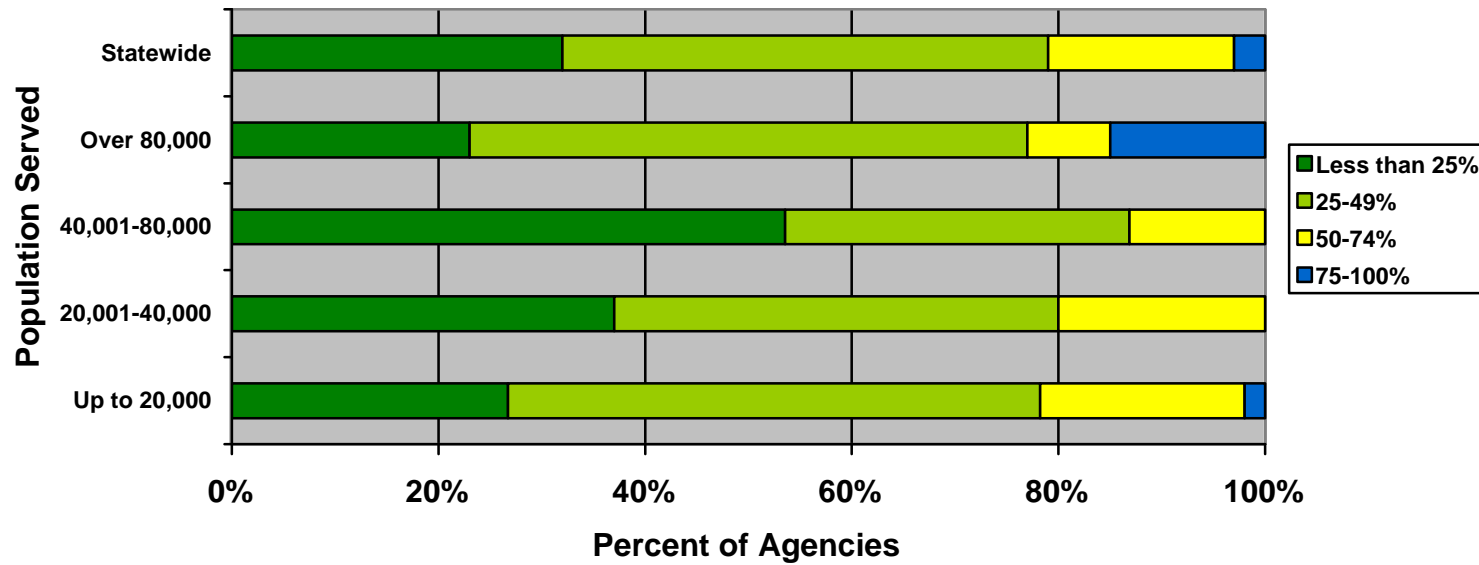
### ORGANIZATIONAL CAPACITY

#### III. GRAPHS

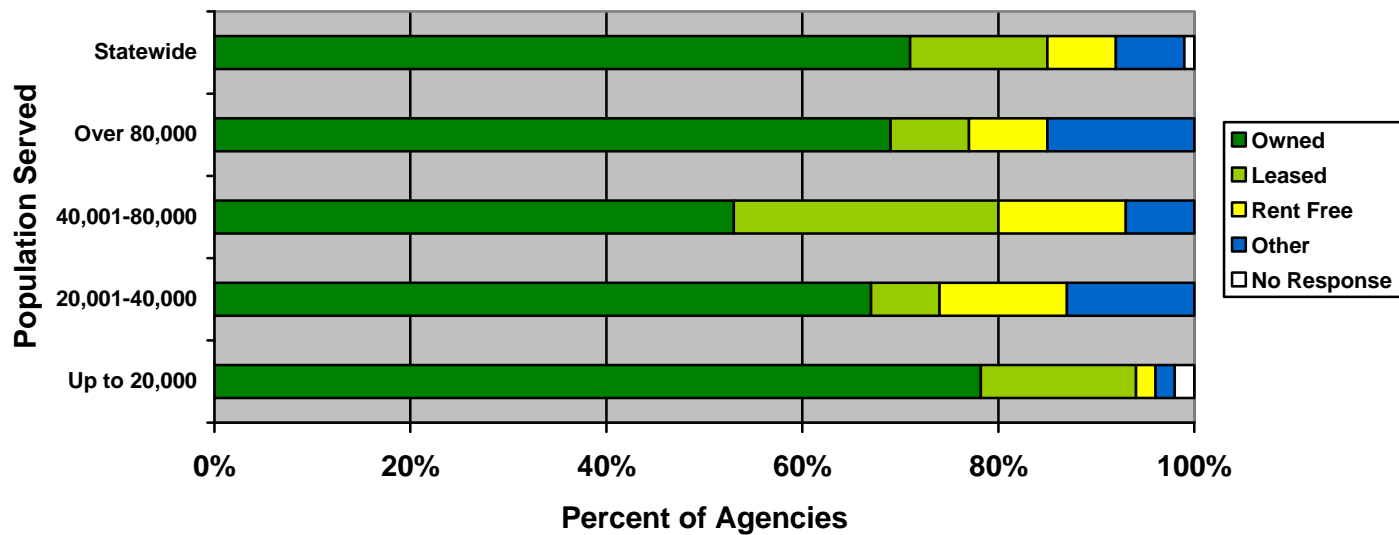
#### Hours Per Week Main Facility is Open to Serve Clients - 1.A.



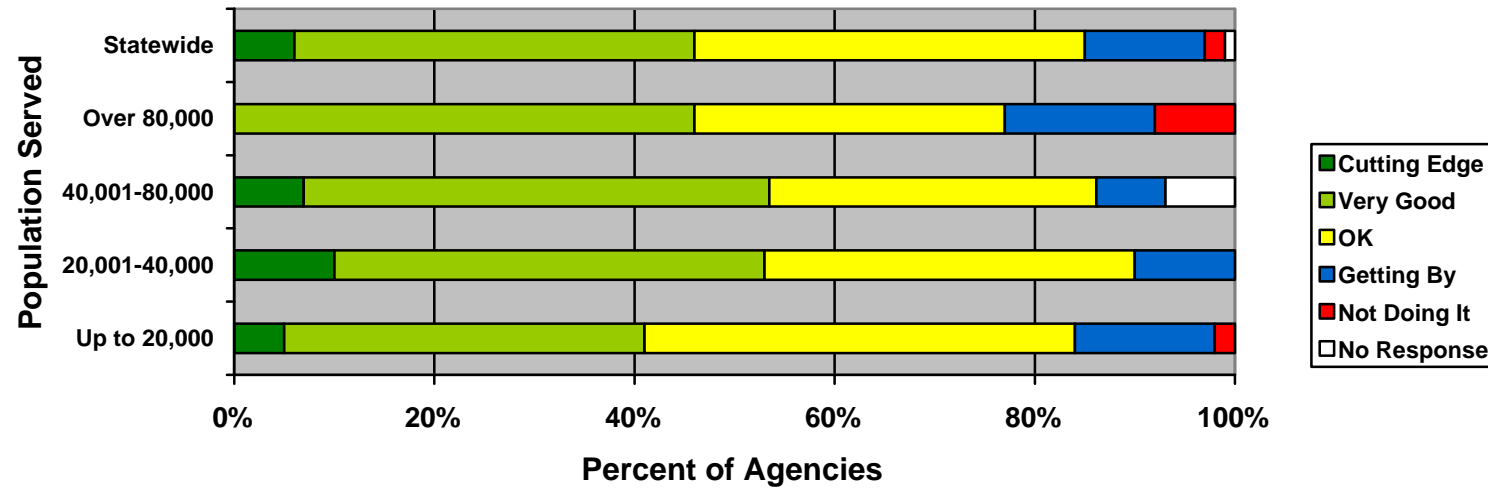
### Percent of Agency's Business Conducted Off-Site - 1.F.



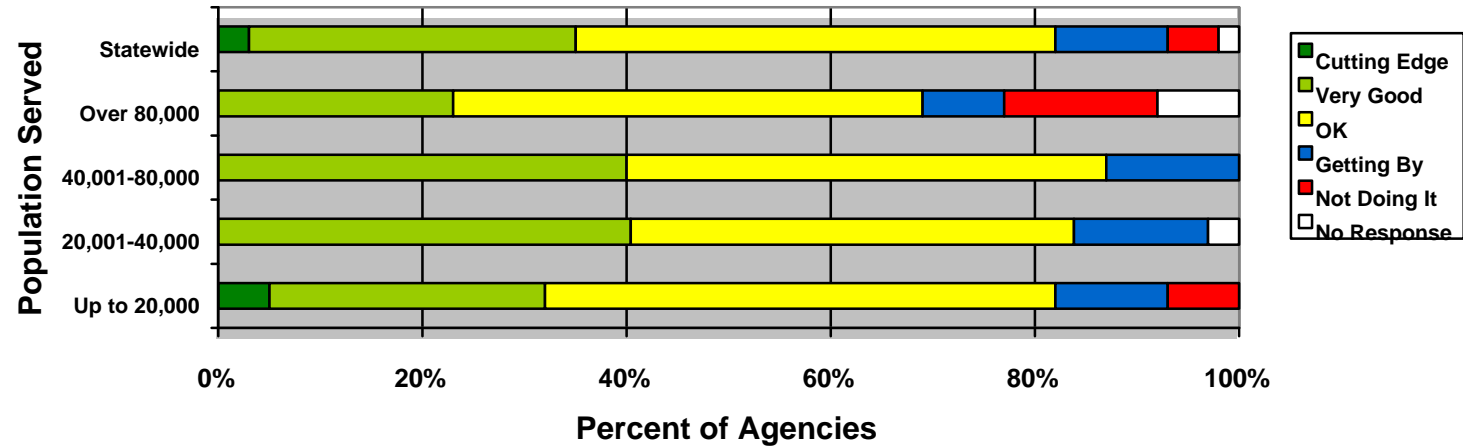
### Facility Owned, Leased, Used at No Charge - 2.A.



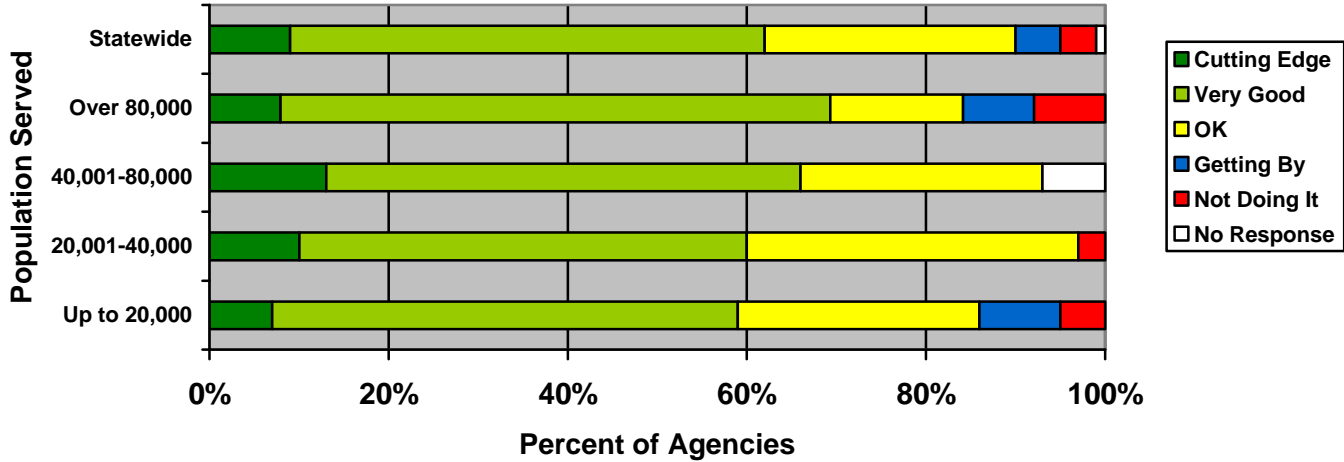
### Costing Specific Services Effectively 3.A.1.



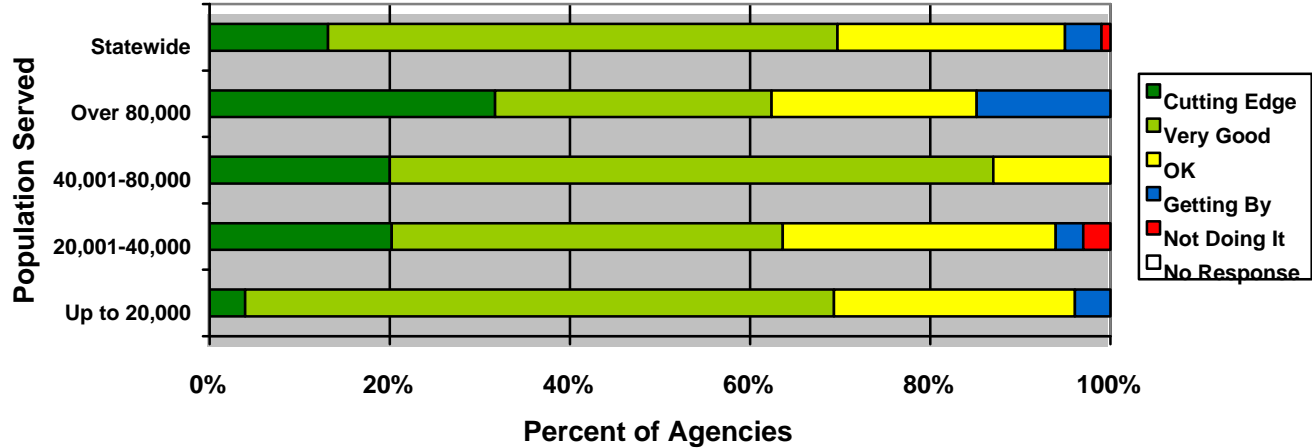
### Determining Cost Effectiveness of Services 3.A.2.



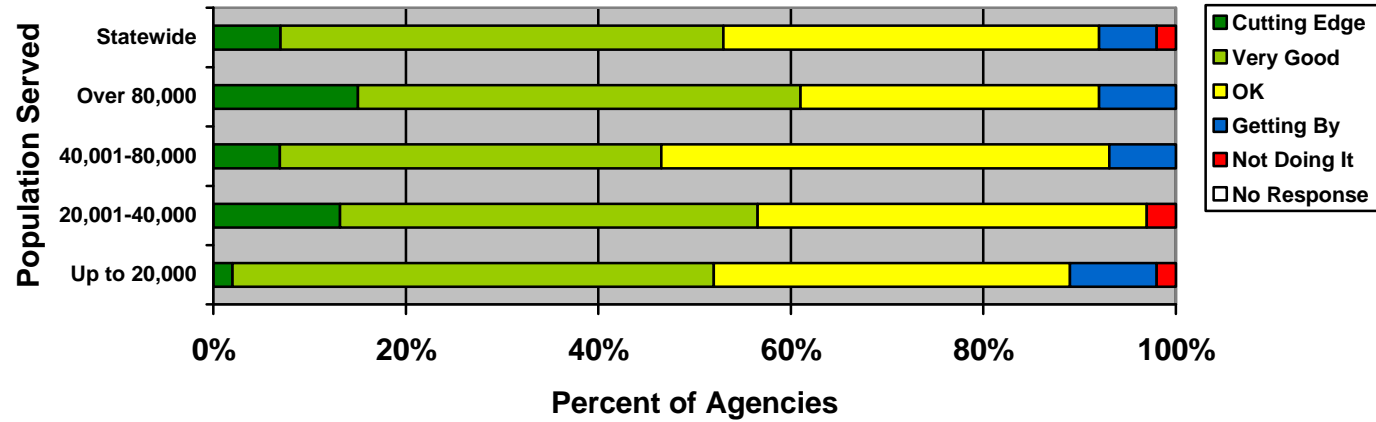
Personnel Time Allocation to Cost Centers 3.A.3.



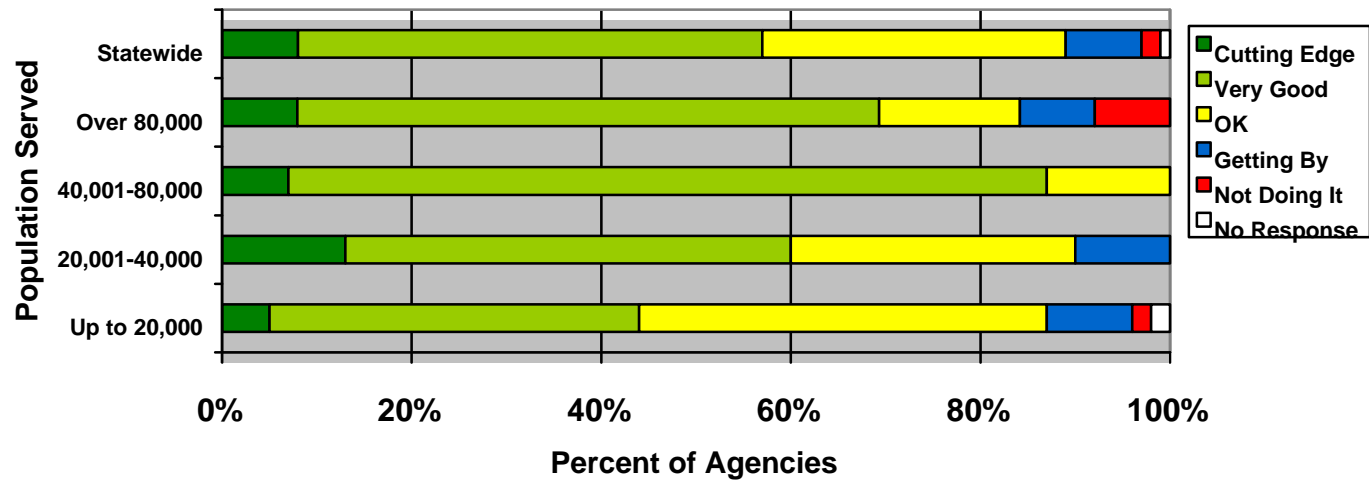
Accounts Payable Status 3.A.4.



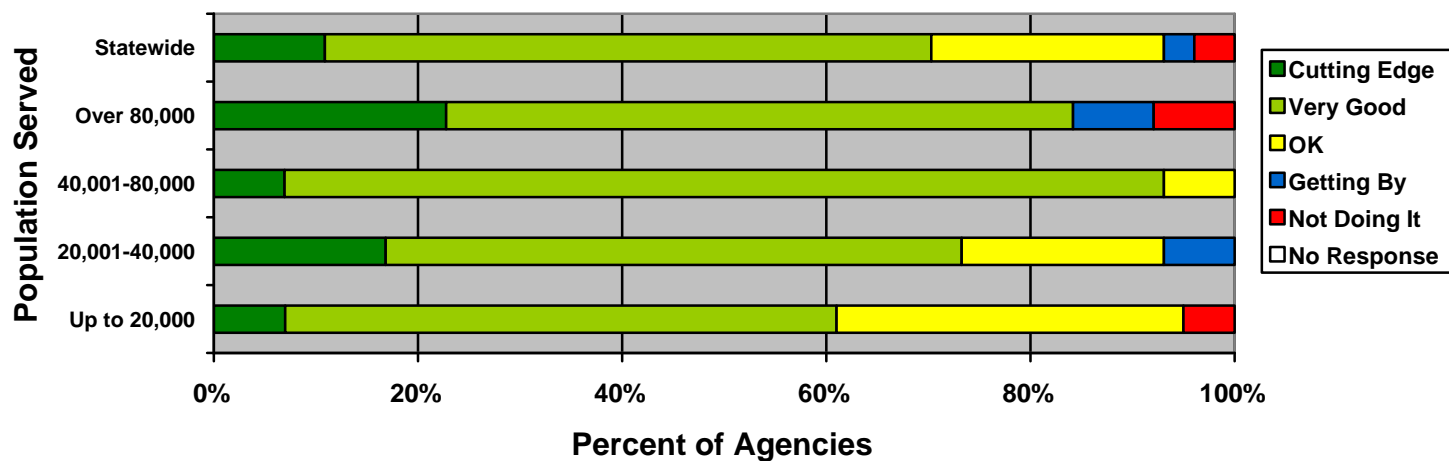
### Accounts Receivable Status 3.A.5.



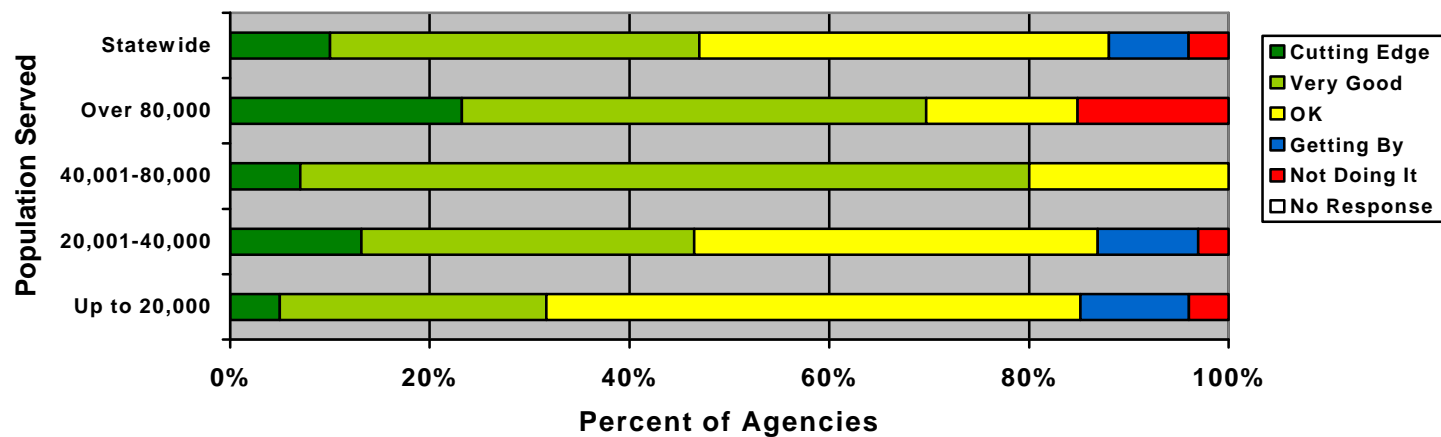
### Tracking Contract Amounts and Balances Remaining 3.A.6.



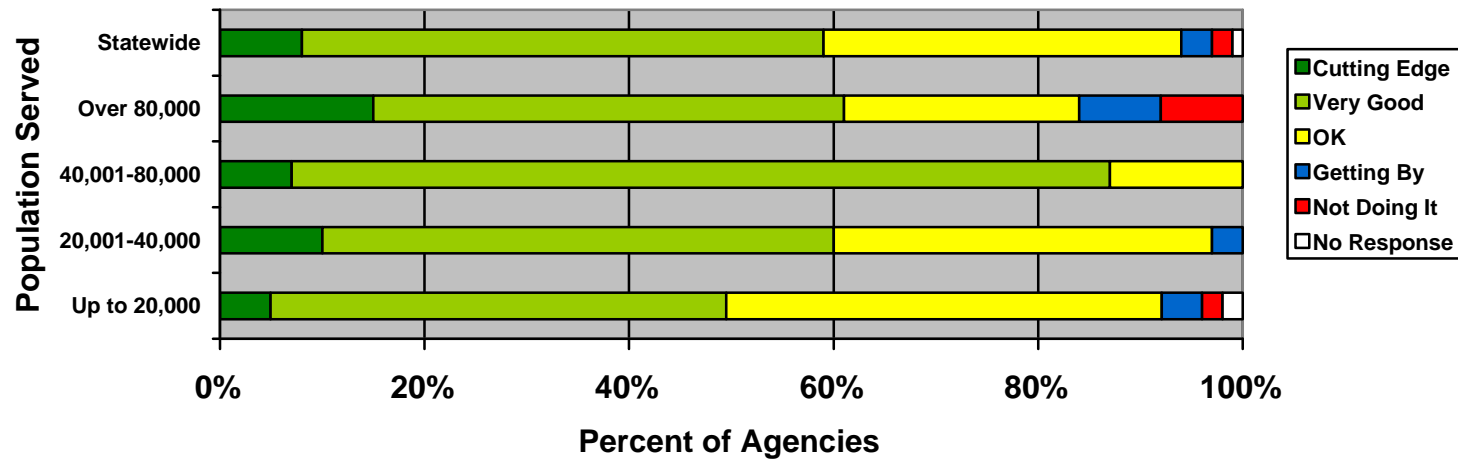
### Tracking Budget Amounts Remaining 3.A.7.



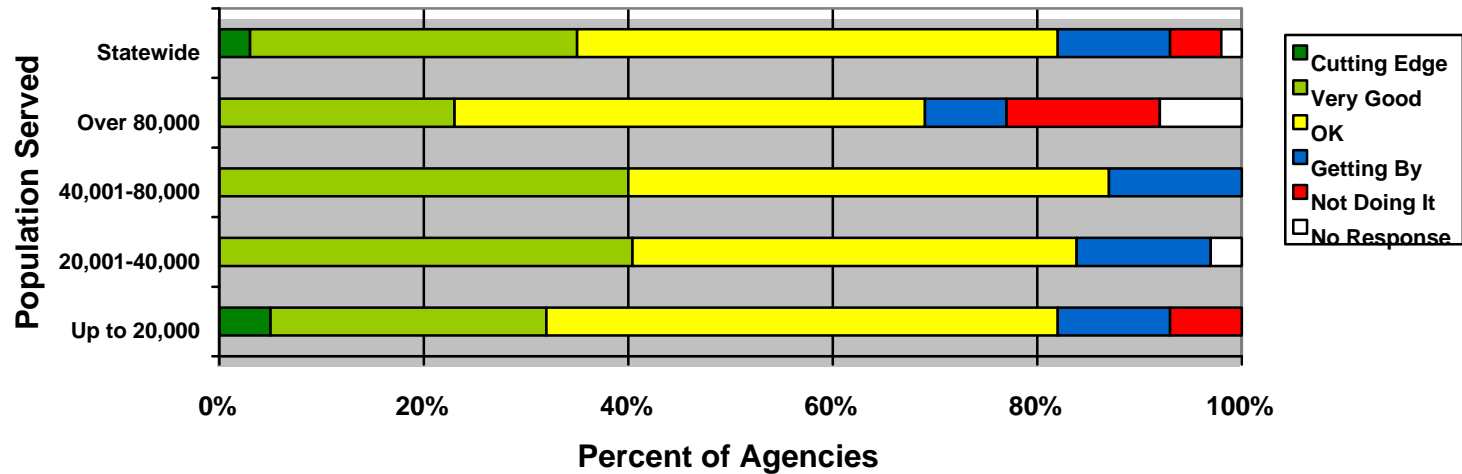
### Cash Flow Projections 3.A.8.



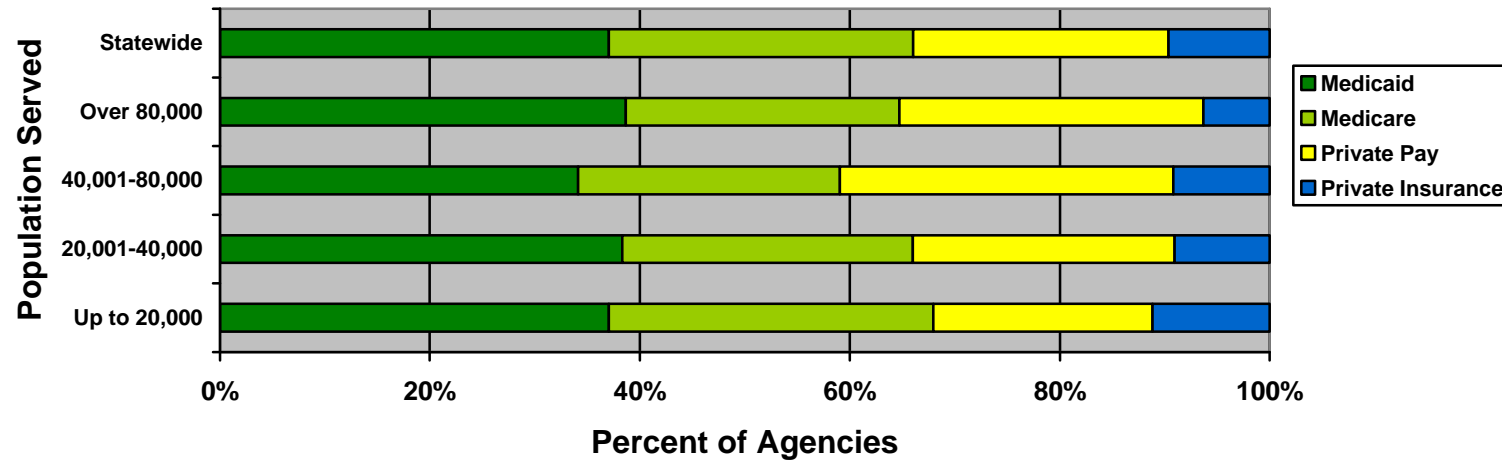
### Year to Year Revenue and Cost Comparison 3.A.9.



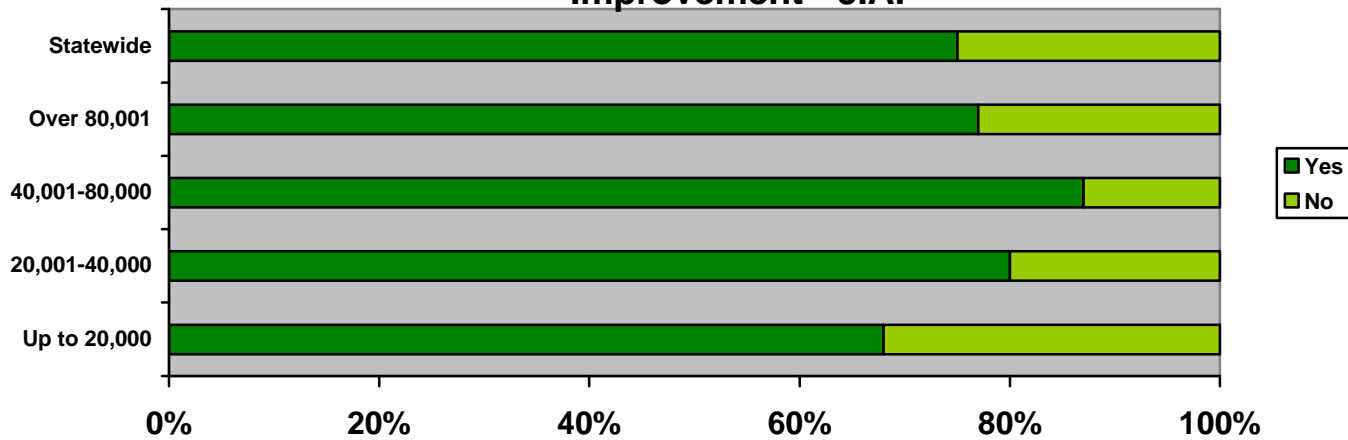
### Future Year Projections 3.A.10.



### Health Department Bills for Services - 3.B.

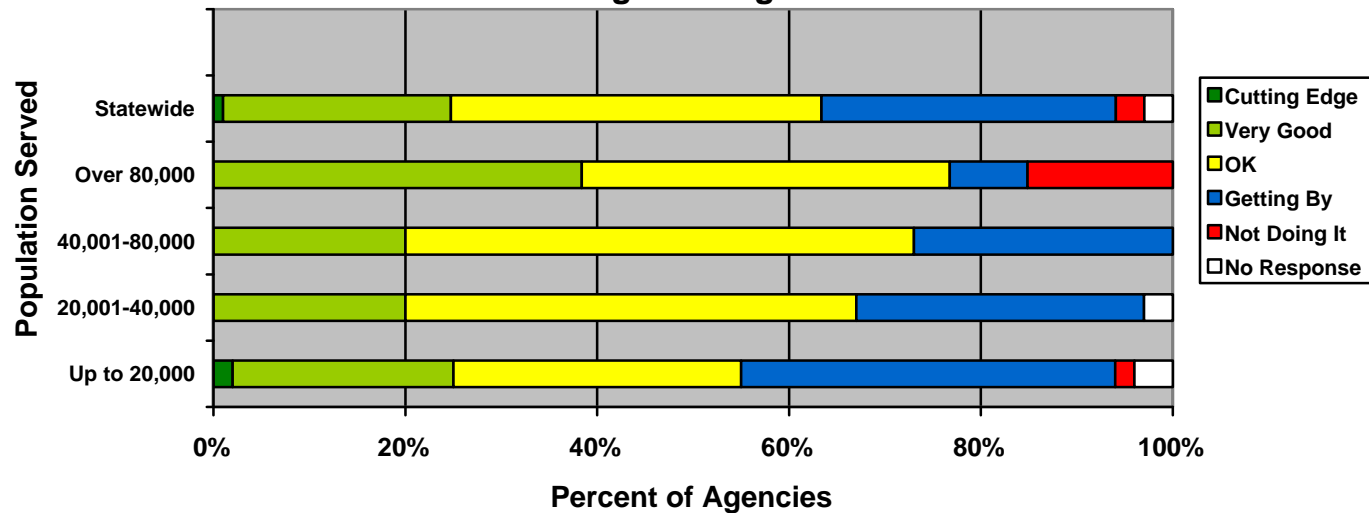


### Agency Has Designated Staff Responsible for Quality Improvement - 5.A.

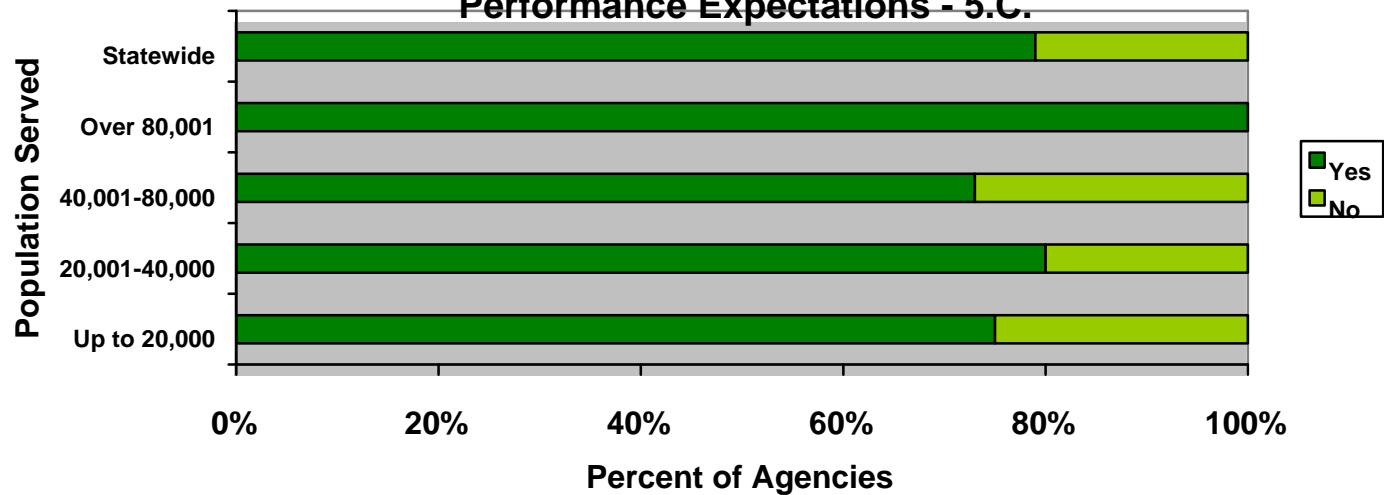




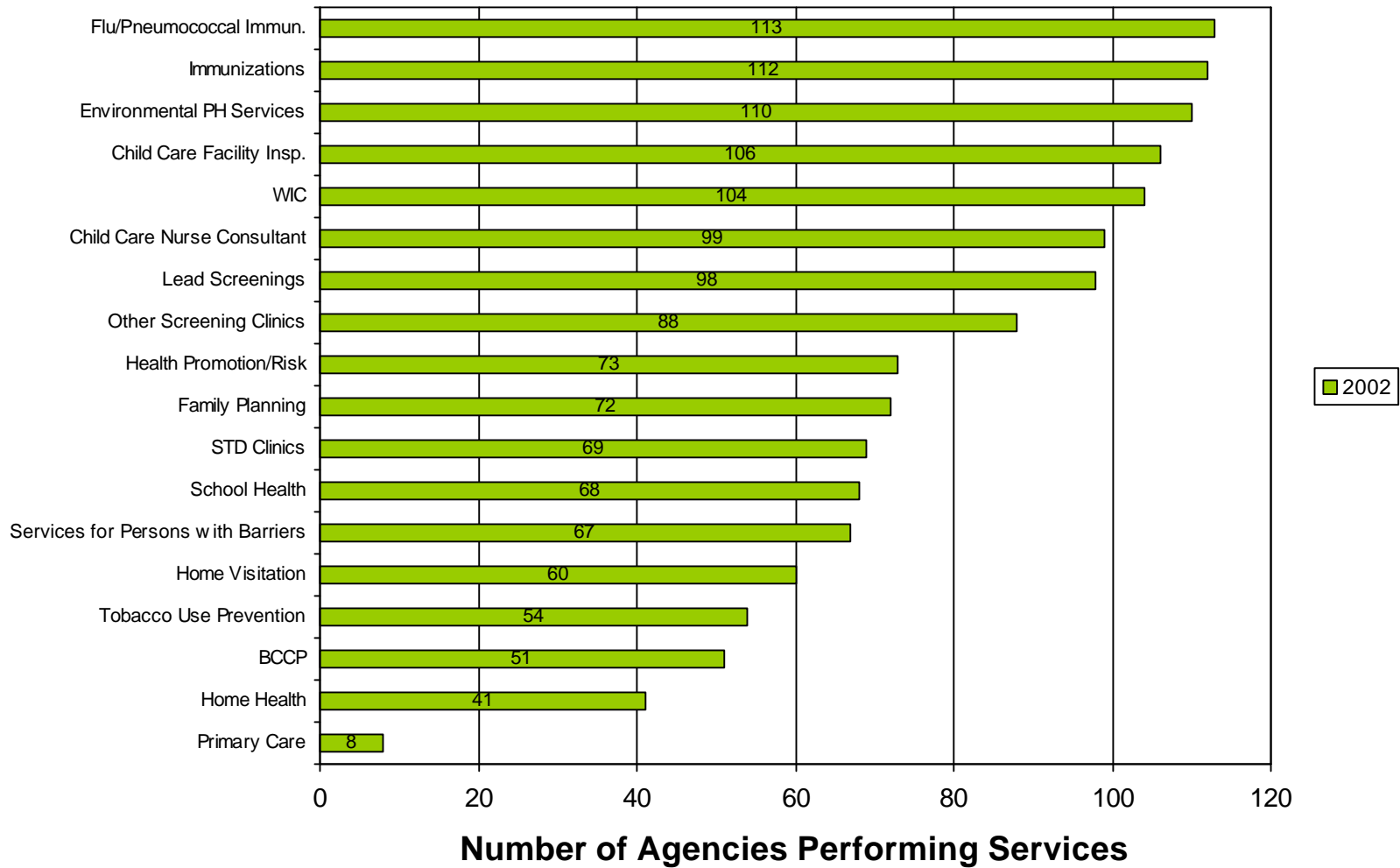
### Agency Capacity to Utilize Quality Management Principles, Methods & Tools Throughout Organization 5.B.



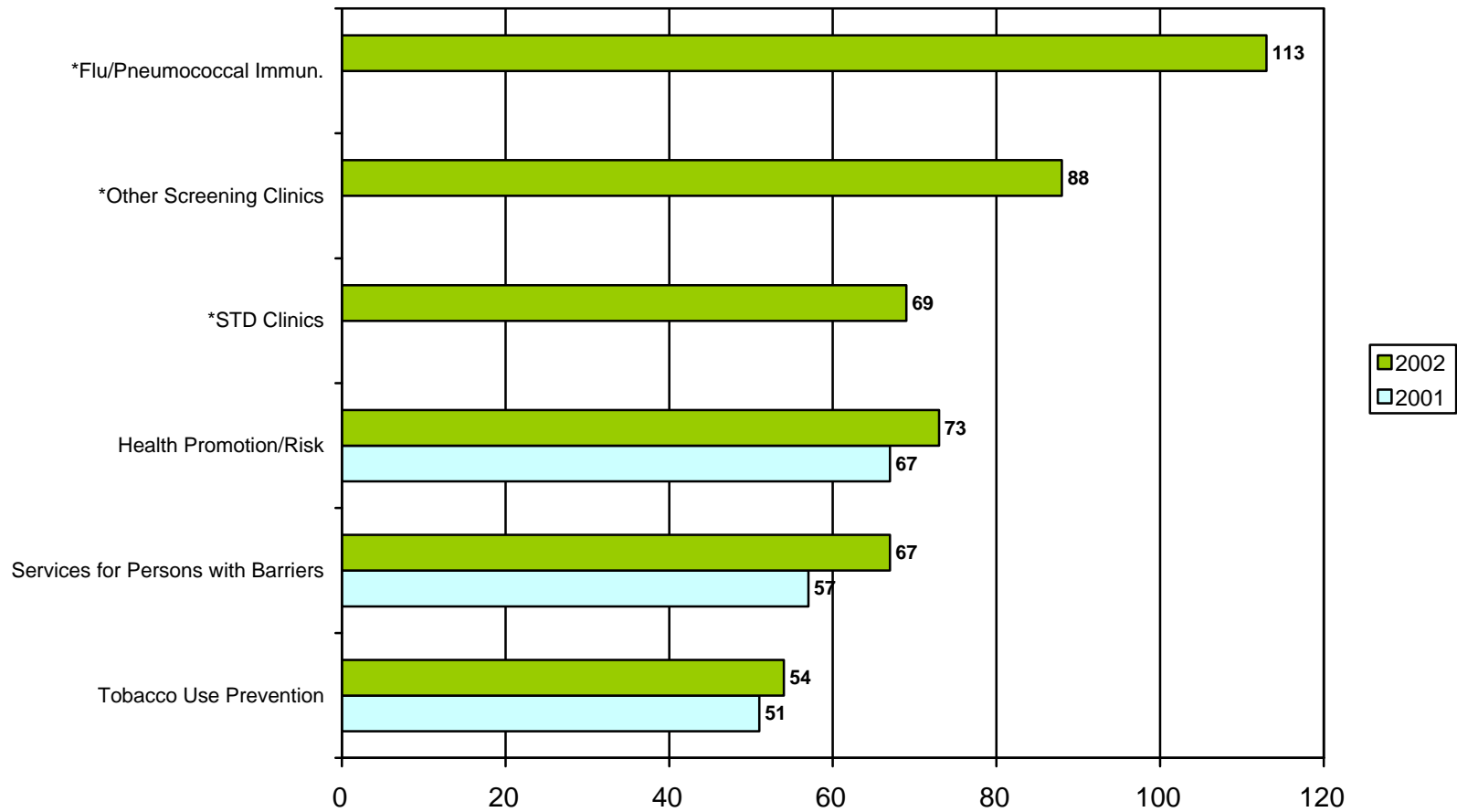
### Agency Incorporates Quality Improvement in Employees' Performance Expectations - 5.C.



# Services/Programs Provided by Local Public Health Agencies 2002 - 6.A.1.



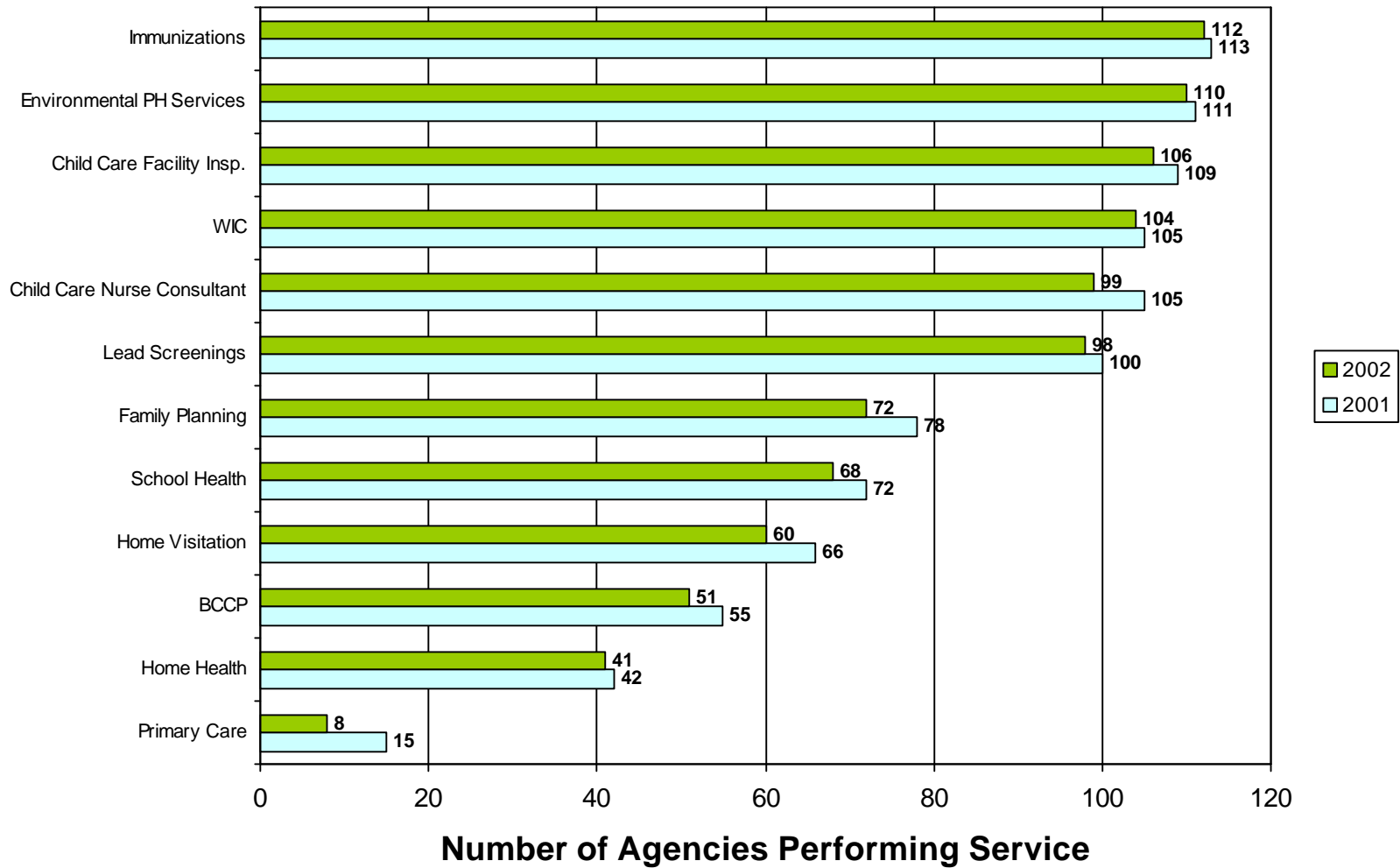
## Increased Services and Programs Provided by Local Public Health Agencies 2001 to 2002 - 6.A.2.



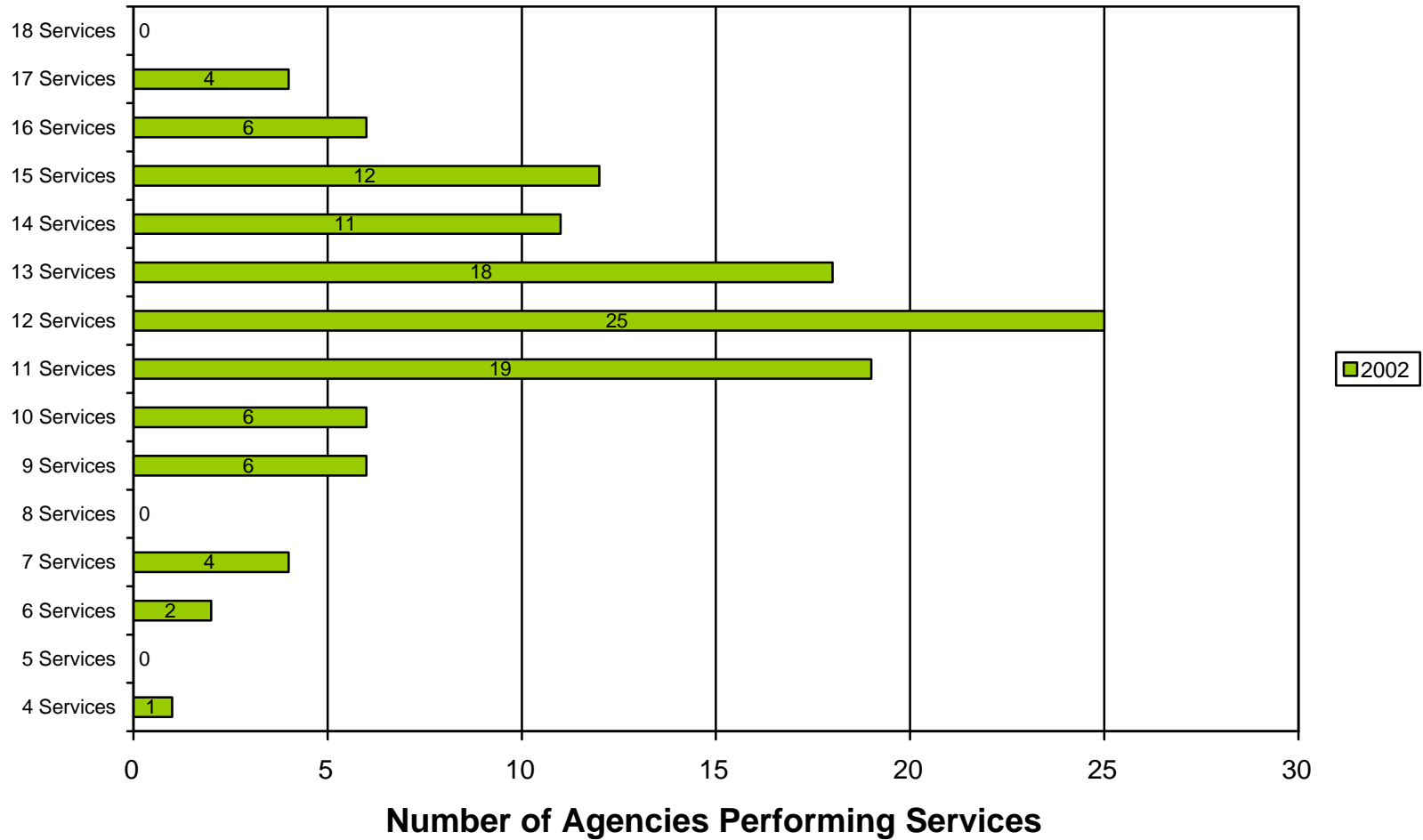
**Number of Agencies Performing Service**

\* Question not on 2001 Survey

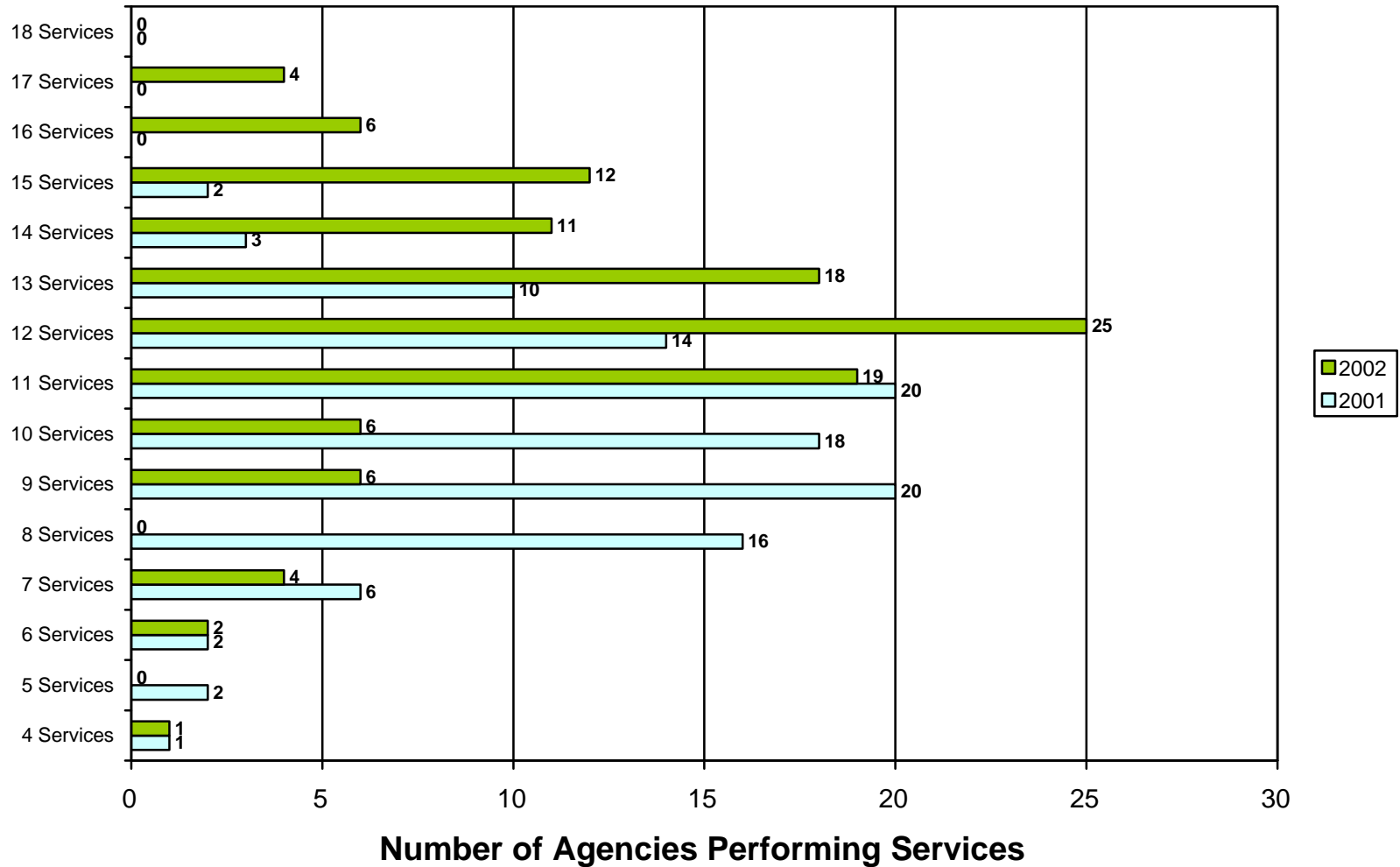
## Decreased Services and Programs Provided by Local Public Health Agencies 2002 - 6.A.3.



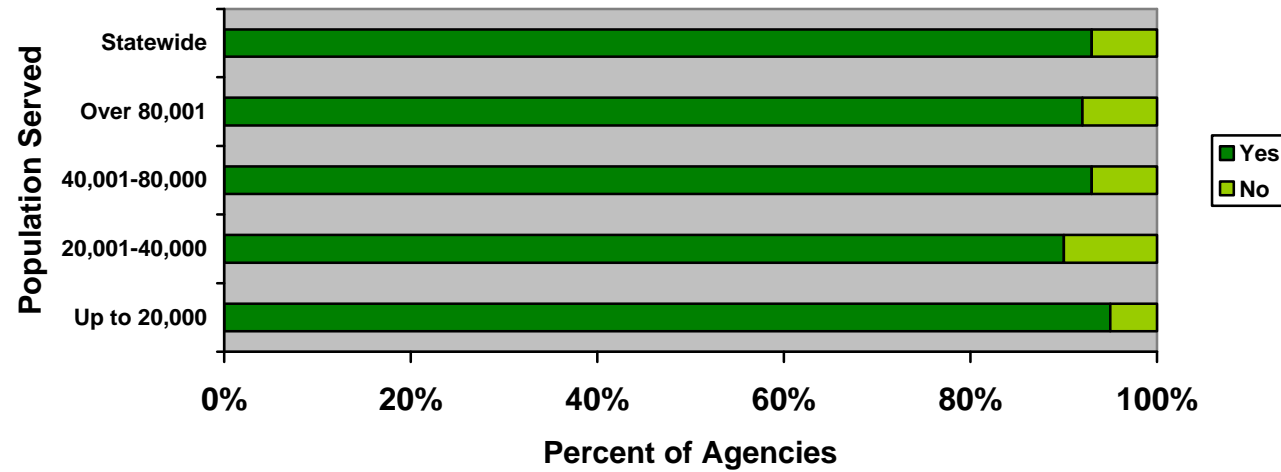
## Number of Services/Programs Provided by Local Public Health Agencies 2002 - 6.A.4.



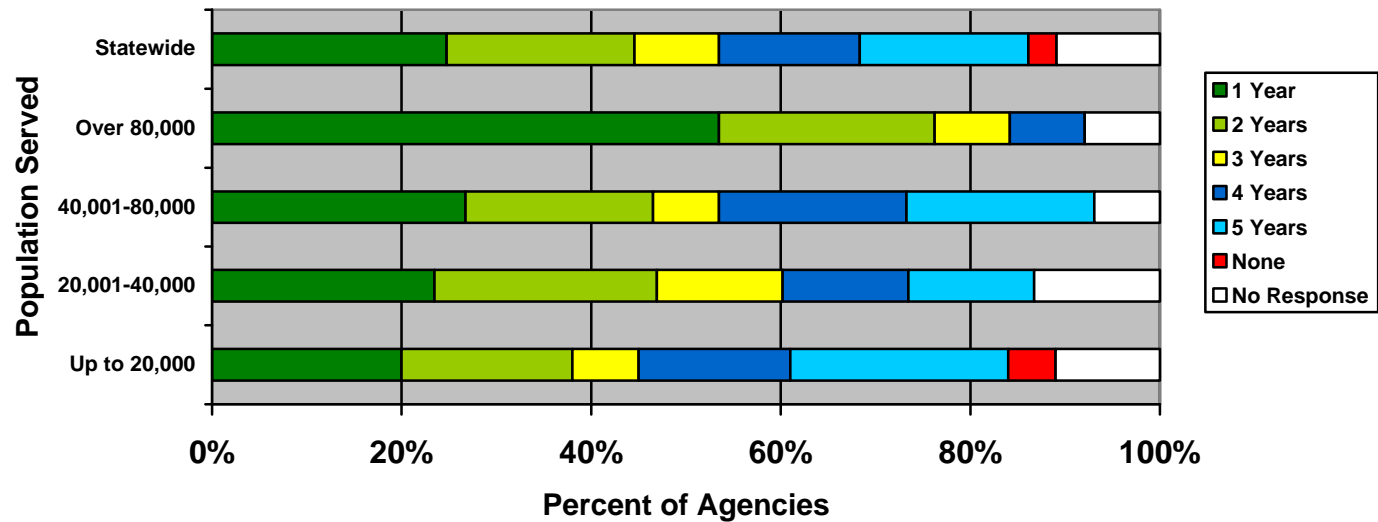
## Number of Services/Programs Provided by Local Public Health Agencies - Comparison of 2001 to 2002 - 6.A.5.



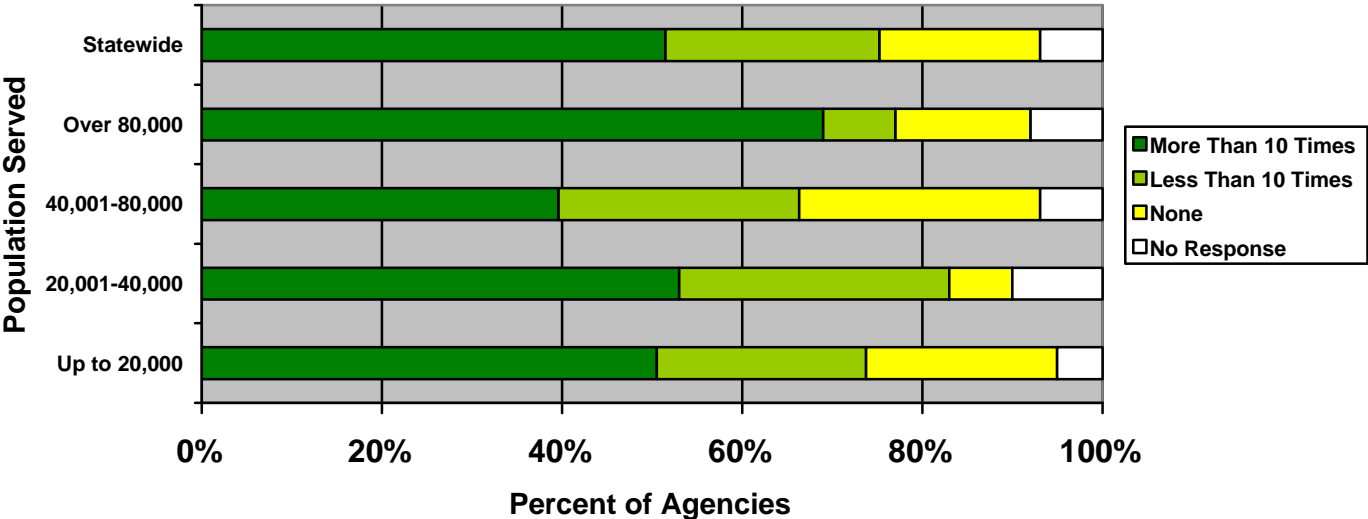
### Agency Has a Strategic Plan - 7.A.



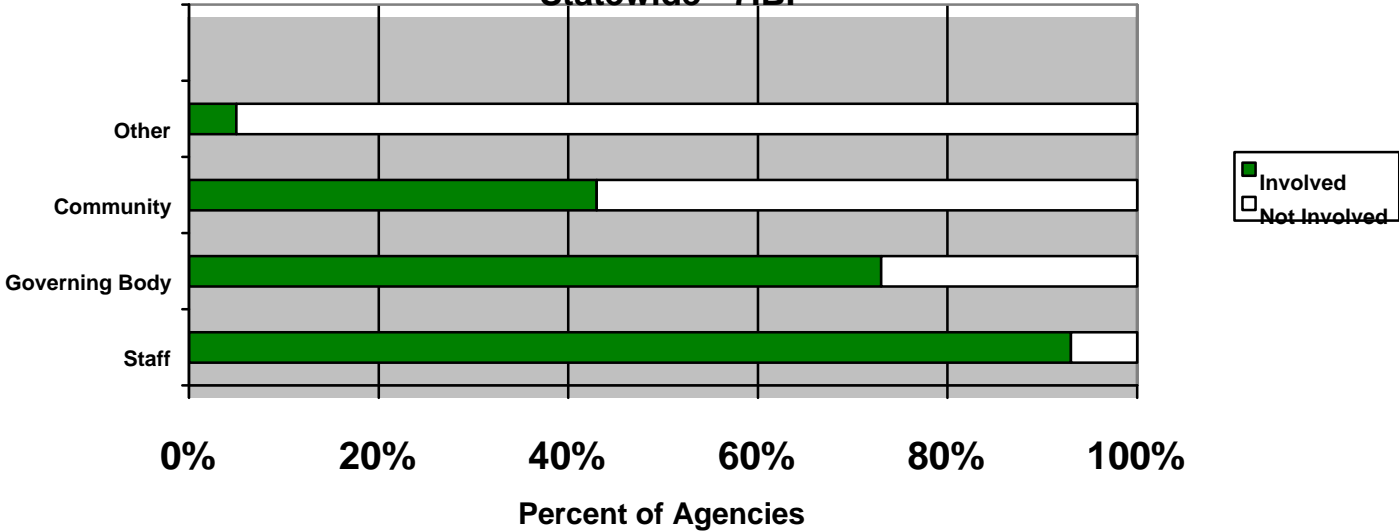
### Department's Strategic Plan Last Updated - 7.A.1.



Frequency of Use of Strategic Plan During A Year - 7.A.2.



Who is Involved in Developing or Updating the Strategic Plan -  
Statewide - 7.B.





### How is Strategic Plan Used - Statewide - 7.C.

